## Appendix 1 Schedule of Responses to the Draft Hackney Carriage and Private Hire Policy

Ref	Respondent	Comments	Appraisal	Recommendation
01	Anonymous	Will medical include eye test?	Included in Level 2 medical examination	No change to policy
		Agree with colour policy	No change required	No change to policy
		Wants one fare scale for the county and regulation.	Not relevant to this policy	No change to policy
02	County Durham and Darlington Fire and Rescue Service	Offices of Taxi proprietors have to comply with the Regulatory Reform (Fire Safety) Order 2005 and Fire Risk assessments.	Not relevant to this policy	No change to policy
03	Barry Dunbar	1.3 – Why no hackney carriage driver conditions?      1.3 (i) (c) - Objects to having to advise of any pending charges	Cannot apply conditions to Hackney Carriage drivers Public Safety issue –current requirement	No change to policy
04	Kwik Cabs	Objects to colour policy (taken 5 years to develop company, cars stand out to customers)		Members decision on colour policy required
		Objects to driving test because of cost. (requests written response)		Members decision on driving proficiency test (DSA) required
05	K Whitfield, Seaham Taxis	App 3 (xxx) – Questions need for first aid kit	Public Safety requirement	No change to policy
		App 3 (iv) – Questions colour policy which will incur costs – why not display crests instead.		Members decision on colour policy required
		App 1 (ii)/ (iii) – Will NVQ be acceptable instead of driving test?	No - NVQ and DSA are different tests. NVQ is theoretical /practical assessment. DSA	Members decision on driving proficiency test (DSA) required

			tests driving ability.	
		Considers NVQ qualification should be mandatory.  Believes all drivers should be 21+ and agrees with dress code.	No current statutory requirement Requirement is for driver to have held a driving licence for 12 months. Fit and Proper test applied regardless of age.	No change to policy No change to policy
06	Thomas Talbot	App 1 (ii) – Disagrees with DSA test because of cost.		Members decision on driving proficiency test (DSA) required
07	Dawn Cousins	Considers DSA test unfair.		Members decision on driving proficiency test (DSA) required
08	Anonymous	Para 1.1 (ii) Asks if intention is to phase in tests  Para 2 (iv) Asks if intention is to phase in colour policy and why white?	Tests only applicable in respect of new applications post April 1 <sup>st</sup> 3 years phasing in for existing vehicles. New vehicles to be white from April 1 <sup>st</sup> 2009. Three District Councils have current white colour policy	Members decision on driving proficiency test (DSA) required Members decision on colour policy required
09	Anonymous	<ul> <li>App 3 1.11 – Considers off side sliding door sign unnecessary.</li> <li>App 3 1.27 (b) – Considers stipulation regarding rear window tints unnecessary.</li> <li>2.4 – Agrees hackney carriages must be white.</li> </ul>	Accept view on this requirement  Public Safety issue	No change to policy  Members decision on colour policy required
10	Michael Valks	Para 1,1.2 – Does not agree to re-take driving test.  App 2, 1.2 – Leniency must apply for minor traffic offences.  App 2, 18 – Disagree with using door crests	Only new applications will require DSA test. Does not apply to existing drivers. Public Safety  Public Safety – assists with	Members decision on driving proficiency test (DSA) required No change to policy

			identification of vehicle.	
		App 3, 2 (iv) – Disagrees with colour policy due to cost and difficulty with identification if involved in accident.		Members decision on colour policy required
		Disagrees unlicensed spouse not allowed to drive taxi	Legislation: must hold a licence to drive a taxi	No change to policy
		Disagree with 5 year age limit	Not applicable to this polcy	No change to policy
11	Frank Smith	Disagree with driving test as over 30 years driving experience		Members decision on driving proficiency test (DSA) required
12	John Kelly	Agrees with most of policy		
		Para 13.1 – Beneficial to have one tariff throughout county.	Fees and Charges are not relevant to this policy	No change to policy
		App 3, 2 (iv) – Instead of colour, suggests colour coded roof sign and distinctive side markings		Members decision on colour policy required
		App 1, 1.2 – Queries on going training be a requirement taking into account changes in the law and disability issues.	This refers to "continuing suitability" to hold a licence – fit and proper test. Training not part of this assessment  No reference in policy	No change to policy
		App 1, 1.1 –Should training in handling passengers with disabilities be a requirement Public Authorities re required to promote disability equality.	Identification of specific training needs will be considered post April 1st	No change to policy
13	Anonymous	Opposes colour policy because of cost		Members decision on colour policy required No change to policy
		Also considers should be able to ply for hire throughout county.	Zoning subject of separate consultation	

Cecil Longstaff	App 3, 2 (iv) – Opposes colour policy, suggests hackney carriages should have large top signs, plates on back and front and badges on both front doors. Private hire vehicles to have different plates.		Members decision on colour policy required
Morad Sheini	App 3, 2 (iv) – Opposes colour policy due to availability and cost. Suggests more than one colour for hackney carriages, standardised top signs and hackney carriage plates to be same colour but with different markings.		Members decision on colour policy required
Scott Lee Burton	Para 2 (iv) – Opposes 2012 as colour policy implementation date.  Para 2 + 3 – Thinks Private Hire vehicles should not be allowed roof signs.  Para 6 – Wants private vehicles to be removed from taxi bays.	Public Safety-Assists in identifying licensed vehicle Enforcement issue to be dealt	Members decision on colour policy required No change to policy  No change to policy
Forest and Frith Parish Council	Wants requirement for every taxi business to provide one accessible vehicle.	Sufficient market forces eg DCC contracts to ensure accessible vehicles provided. Also costs to	No change to policy
Cllr S Hughes	Thinks the policy is fair and straightforward	No change required	No change to policy
County Cllr D Freeman	Strongly supports white colour policy  Opposes zoning – any taxi should be able to pick up anywhere in the County	No change required  Not relevant to this policy	No change to policy  No change to policy
County Cllr R Arthur	Para 9.5 - tests should be every 6 months	Vehicle tests are every 6 months	No change to policy
Anonymous	Agrees hackney carriages should be white.  Wants single zone.  All fares should be metered.	Zoning subject of separate consultation Only required by law for vehicles	Members decision on colour policy required No change to policy  No change to policy
	Longstaff  Morad Sheini  Scott Lee Burton  Forest and Frith Parish Council  Cllr S Hughes County Cllr D Freeman  County Cllr R Arthur	Longstaff	Longstaff   Should have large top signs, plates on back and front and badges on both front doors. Private hire vehicles to have different plates.

22	GMB Union Northern Region	Para 2.0 – Transitional Arrangements – should ensure no free for all, regulation should respect local needs.	This is reflected in the draft policy	No change to policy
	riogion	Para 3.0 and 4.0 – should be greater emphasis on drivers being an integral part of a sustainable public transport policy for the County. and drivers should be involved in local business and working groups. Drivers have great potential to be ambassadors.	Agree - partnership working to be addressed post April 1 <sup>st</sup>	No change to policy
		Para 6.0 – enforcement will only work if requisite capacity within the authority. Drivers fees should pay for this.	Staff resources need evaluating	No change to policy
		Policy should also reflect need to protect drivers from public harassment/assault.	Advice will be provided in the proposed Taxi Handbook regarding safety of drivers.	No change to policy
		Para 8.0 – must balance the desire to ensure drivers' livelihood with appropriate regulation.	This has been taken into consideration.	No change to policy
		Para 12.0 – fees must be reasonable.	Agree though Fees and Charges are not relevant to this policy	No change to policy
		Appendix 1 – approve of qualifications and driver proficiency tests. Knowledge tests should be properly conducted.	,	Members decision on driving proficiency test (DSA) required
		Is point xxvi being worked towards elsewhere? If not, unfair to force on one industry.	Contributes to improving environmental standards	No change to policy
		Appendix 3 – colour policy too much of a "one size fits all solution". Issues should be appropriate to HSE guidelines and not taking common sense to bureaucratic proportions.		Members decision on colour policy required
		Isn't policy re: wheelchair accessible vehicles not already uniform across the County? If not, some licensees may already be trading at a potential disadvantage.	Currently varies throughout County. Already at a disadvantage. Policy will not disadvantage any further.	No change to policy
23	KAB Taxis	Appendix 3 – considers white colour policy should be optional.		Members decision on colour policy required

24	Mr MNA Khan	Appendix 3 Section 2(iv) – will have to change the colour of my vehicle.		Members decision on colour policy required
		Will I be able to trade elsewhere in the County?	Hackney Carriage vehicles confined to zone. Private Hire vehicles can trade anywhere throughout County. Zoning subject of separate consultation	No change to policy
25	Vincent J Spearman	Para. 1.1 – Should only be one zone, one type of plate and one driver's badge.	Zoning subject of separate consultation.	No change to policy
		Para 2.1 – Driver licences and plates should be issued before 1 <sup>st</sup> April to existing drivers/proprietors.	Serves no purpose for the DCC to do this. It would involve some cost to drivers. Drivers can choose to reapply for a licence prior to expiration of any existing licence.	No change to policy
		Para 4.0 – Does not agree with all hackneys carriages being white, due to cost.		Members decision on colour policy required
		Para 6.0 – Thinks enforcement officers should be given marked vehicles and powers of stop the same as Police/VOSA and made a by-law.	Legislation does not allow this. Officers do however work with Police in enforcing legislation.	No change to policy
		All taxis should have name and address of company written on side of the vehicles, telephone numbers should be land lines.	Individual's choice.	No change to policy
		Para 9.3 – Is this not required anyway?	No	No change to policy
		App 1, 1.1 - Agrees with DSA Test. Every driver should have to complete it within a year.		Members decision on driving proficiency test (DSA) required
		Para 1.3 – Vehicles should carry yearly diary for defect management and so drivers taking over the vehicle can see any problems.	Considered to be best practice	No change to policy – include guidance in Taxi

		Should help passengers with luggage but not have to lift over weight identified by legislation.		Handbook.
		App 3, 1 (xv) – Insurance certificate shouldn't have to be kept in vehicle, due to possibility of it being lost or stolen.	Alternative arrangements can be made for checking insurance documents	Delete requirement from Policy
		(xiii) – Legal requirement is 1.6mm not 2mm. Shouldn't be expected to change tyres.	Accept this point - Conflict with legal requirement and testing of vehicles, difficult to enforce.	Delete requirement from Policy
		Thinks vehicles should not be more than 5 years of age when first being licensed, then allowed to be licensed until it doesn't meet required standard.	No age policy- vehicles must satisfy testing criteria no matter the age of vehicle.	No change to policy
26	Durham Independent Taxi	Does not agree with colour policy. DfT's best practice guidance recommends visible signage. Will seek judicial review if imposed.		Members decision on colour policy required
	Association	Para 5.1 – change to "reasonably" necessary.	Public safety – conditions only applied if necesary	No change to policy
		Para 9.5 – Are the testing stations going to be put out to competitive tender to reduce the cost to the trade as per OFT guidance?  Will the stations be approved by the Secretary of State, to exempt vehicles from an additional MOT?	Existing Council vehicle testing arrangements to continue VOSA inspected.	No change to policy
		Para12.0 – Licence fees should be set at realistic level for the council, but council should not make profit from the licensing function. Will be requesting audited accounts.	Fees and Charges are not relevant to this policy	No change to policy
		Para13.0 – agrees with uniform tariff across county but asks how the rate will be decided.	Fees and Charges are not relevant to this policy	No change to policy
		App 1, 1.1 (i) – Must accept EU driving licence.	States "or equivalent" in policy	No change to policy
		(iv) – asks about diabetic drivers, i.e. DVLA special C1 licences.	Covered by Level 2 medical requirement	No change to policy
		(xviii) – what are these?	VOSA Guide to Roadworthiness	No change to policy –

			Include guidance in Taxi Handbook.
	App 2, 1.2 – thinks punishments exceed the Home Office/DFT guidelines, and notes alcohol offences missed.	Any licence will be considered on its own merits. Alcohol is included in policy.	No change to policy
	App 3, (ii) – Not all vehicles are fitted with inertia reel belts on all seats.  (vii) – Nothing available in the middle of a rear seat.	Accept this to be the case	Change policy to read that seat belts to be provided in accordance with manufacturers recommendations and legal requirements.
	(xi) – questions condition that offside sliding door only to be opened in emergency – dangerous, impractical and unenforceable.	Accept Trades' view on this requirement	Delete from draft policy
	(xix) – questions council's power to forbid advertising on outside of hackney carriages.	Public Safety issue.	No change to policy
	(xxix) – Agrees fire extinguisher should be carried but doesn't think that passengers should be informed of its whereabouts.	Public Safety issue.	No change to policy
	(xxx) – Does not agree with first aid kit being made available for use on passengers.	Public Safety issue.Drivers discretion on when to use first aid.	No change to policy
	App 1, 1.1 (ii) – Does not agree with Driving Proficiency Test due to cost.	ara.	Members decision on driving proficiency test (DSA) required
	1.1 (ix) - Does not agree with having to switch engine off. If having to wait car could become either very hot or very cold.	Accept Trades' view on this requirement	Delete from draft policy
	App 3, 1 (xv) – Thinks should state 'copy of insurance' as some multi- fleet companies get only one certificate.	Alternative arrangements can be made for checking insurance documents	Delete requirement from Policy

27	Anonymous	App 1, 1.1 (ii) - Disagrees with Driving Proficiency Test  App 3, 1 (ii) - Not all fitted with 3 point reel belts	Accept this to be the case	Members decision on driving proficiency test (DSA) required Change policy to read that seat belts to be provided in accordance with manufacturers recommendations and legal requirements.
		<ul> <li>(xi) – Disagrees with no exit from offside sliding door – have ranks which are on offside of road.</li> <li>(xiii) – Legal limit is 1.6mm</li> <li>(xv) – Cannot read comment</li> <li>(xxx) – Questions need for first aid kit – not authorised to use.</li> <li>(iv) – Disagrees with colour policy.</li> <li>(iii) – cannot read comment</li> <li>(v) – questions number of ramps available.</li> <li>(xxviii) – cannot read comment</li> </ul>	Accept view on this requirement Conflict with legal requirement and testing of vehicles.  Public Safety issue.Drivers discretion on when to use first aid.	Delete from draft policy  Delete 2mm requirement from policy.  No change to policy  Members decision on colour policy required  Remove word "initial" replace with "facility for loading wheelchairs"
28	Geordies Taxis	Disagrees with DSA Test  Does not agree with white as colour – suggests Silver and either striping or coloured boot and bonnet.		Members decision on driving proficiency test (DSA) required  Members decision on colour policy required

		Does not agree with zones.		Zoning subject of separate consultation.
29	South	Disagrees with DSA Test		Members decision on
	Stanley Taxis	Diologicos man Bont root		driving proficiency test (DSA) required
		Does not agree with white as colour – suggests Silver and either striping or coloured boot and bonnet.		Members decision on colour policy required
		Does not agree with zones.		Zoning subject of separate consultation
30	Smilers Taxis	Disagrees with DSA Test		Members decision on driving proficiency test (DSA) required
		Does not agree with white as colour – suggests Silver and either striping or coloured boot and bonnet.		Members decision on colour policy required
		Does not agree with zones.		Zoning subject of separate consultation
31	Sgt.Tim Robson, Durham Police	App 1 – CRB checks to be carried out more frequently than 3 years.	Driver required to notify DCC of any issues affecting their licence. Notifiable occupation scheme used by Police and Licensing section. Dept. For Transport recommend 3 years. More frequent checks means additional cost to trade	No change to policy
		Disagrees with zoning – requests notification of further consultation on zoning so support for de-zoning can be given.		Zoning subject of separate consultation
32	Matthew Callan, Vehicle	App 3, 1, (ii) – Not every vehicle has 3 point inertia seatbelts.  Questions vehicle testing, CoCs and Mot certificates.	The matters highlighted will be taken into account before vehicle inspection criteria	No change to policy
	Inspector,	adobtions verticis testing, 5005 and Mot sertingates.	agreed by DCC.	

	District of Easington	(xxvii) – workshops will require tint meters		
		(xxix) – what size fire extinguisher?		
		(xxx) – who checks first aid contents and when?		
		(xxxviii) – Is this advisory or requirement?		
		2. (v & vi) – Are these to be connected to meter or operated independently?		
		4, (v) - Many vehicles have twin ramps.		
		(viii) – Will specimen wheelchair be needed for assessing space?		
		App 4, 1 (ii) – Rear facing seats may only have lap belts as standards.		
		(xxviii) – Second rows on new transits have tilting nearside seat for access.		
		- workshops will need turner/shaker plates on pits to allow vehicles to cross over, and possibly extra lifting equipment.		
		3 – Will executive vehicles be exempt from displaying rear plate?		
33	I R Denton, Bee Line	App 1, (xiii) – questions repairing of meter?	Not relevant	No change to policy
	Taxis	(xiv) - Only one badge is supplied?	2 drivers badges will be supplied	No change to policy
		App 3, (xi) – questions offside sliding door – should be ok without illuminating sign	Accept view on this requirement	Delete from draft policy
		(xiii) – legal depth is 1.6mm	Accept this point - Conflict with legal requirement and testing of	Delete requirement for minimum tyre tread to be

			vehicles, difficult to enforce	2mm from draft policy
		(xv) – questions carrying insurance certificate in vehicle in case stolen	Alternative arrangements can be made for checking insurance documents	Delete requirement from policy
		App 3, 2 (iv) – Opposes colour policy due to cost	documents	Members decision on colour policy required
		(vi) – questions 'for hire' sign	Public Safety-Assists in identifying licensed vehicle	No change to policy
		(xxv) – only dogs for disabled should be carried	This provision relates only to passengers.	No change to policy
		(xxix) – questions need for gauge on fire extinguisher.	Public safety	No change to policy
		(xxxiii) – thinks whole of vehicle should be kept clean and in good repair.	Impossible to achieve	No change to policy
		Private hire vehicles should not have a meter or roof sign.	Public Safety- Optional requirement -assists in identifying licensed vehicle	No change to policy
34	John Wilson, Speedy Cabs	Agrees with whole of policy except for colour policy which should be proprietor's choice.		Members decision on colour policy required
35	J Robson, Chevron	App 3, 2 (iv) – Opposes colour policy		Members decision on colour policy required
	Taxis	2.2 – thinks numbers should be restricted.	Not Relevant to this policy – subject of separate consultation	No change to policy
36	Keith Moore	Opposes colour policy		Members decision on colour policy required
		Opposes age of cars	No age policy	No change to policy
		Opposes DSA test and knowledge test		Members decision on driving proficiency test (DSA) required

37	Atlas Taxis	App 5, (viii) – Opposes opening toilets to public as would need attendant.		Change wording to make this a recommendation
		(i)- Opposes some of the information required to keep.	Legal requirement	No change to policy
		(ii) – Opposes keeping records of vehicle information	Legal requirement	No change to policy
		(iii & iv) – commented that this practise is already done.		No change to policy
		(v & vi) – Opposes keeping these records.	Legal requirement	No change to policy
		App 3,1 (iv) – Commented that certain vehicles would fail this condition	Discuss with vehicle examiners	No change to policy
		(xv) – Opposes carrying insurance in vehicle as possibility of identity theft.	Alternative arrangements can be made for checking insurance documents	Delete requirement from policy
38	S Madeley	Thinks hackney carriage licences should be capped.	Not Relevant to this policy – subject of separate consultation	No change to policy
		Wants to keep zones.	Not Relevant to this policy –	No change to policy
		Requests outcome of comments made.	subject of separate consultation No address supplied	No change to policy
39	D T Watson	Agrees with zoning – suggests colour coded plates and tops signs to distinguish zones and leaving existing door crests.	Not Relevant to this policy – subject of separate consultation	
		Opposes the colour white – suggests silver		Members decision on colour policy required
40	N Forbes	Suggests condition that if two companies go into partnership, and the partnership is dissolved, then the plate must be handed back to	Not Relevant to this policy – Deregulation subject of separate	No change to policy

		council to stop monopoly situation arising.	consultation	
		Suggests implementation of NVQ Level 2 as a minimum.	For future consideration	No change to policy
41	lan Kelsey & Graham	Wants more enforcement, including test purchases.	Point noted	No change to policy
	Renwick	Opposes colour policy as not in the public interest – suggests PH vehicles should be the target of colour policy and educating the public.		Members decision on colour policy required
		App 1, 1.1 (ii) — Doesn't agree with DSA test as will deter future applications. Suggests Transporting Passengers by Taxi and Private Hire to be compulsory for all existing and new drivers. Also suggests the DSA as a deterrent, i.e. making anyone who has 7points on their licence at any one time, or has points for dangerous driving to complete it.		Members decision on driving proficiency test (DSA) required
		(iii) – Agrees with knowledge test. Suggests County landmarks section.	Point noted	
		1.1 – agrees with three yearly CRB check and suggests three yearly driver licences too.	Annual driver licence checks ensure more thorough fit and proper test.	
		Suggests two driver badges be issued.	two driver badges will be issued	No change to policy
		App 3, 1, (xi) – Opposes offside sliding door condition. H&S gone mad.	Accept view on this requirement	Delete this requirement from policy
		(x) – Suggests all taxis have air conditioning.	Enforcement issue	
		(xix) - Hopes full advertising across vehicles will be allowed.	Public Safety issue. Advertising not to detract from identification	No change to policy
			marks of vehicle.	No change to policy
		(xx) – Agrees with having two vehicle tests per year. Suggests a third for vehicles over 7 years of age, or that have done over 350,000	This would enhance public safety.	
		miles.		Members decision

		(xxvi) – Unjustifiable unless new authority vehicles also meet this by 1 <sup>st</sup> April 2012.	This requirement applies to DCC.	required  No change to policy
		3, (iv) – Agrees with this and thinks private hire vehicles should not have top signs.	Public Safety Assists identification of vehicle.	
		4, - Questions wheelchair accessible vehicles. If single zone (whether regulated or not), must allow all proprietors previously only permitted	Will be considered during separate consultation into	No change to policy
		to licence accessible vehicles to have saloons instead – must be a level playing field.	zoning and deregulation.	No change to policy
42	Anonymous	Opposes colour white – suggests silver		Members decision on colour policy required
43	PODA Taxis	<ul> <li>4.0 – Suggests capping number of taxis and reviewing after a year.</li> <li>2.1 (iv) &amp; App 3, 2 (iv) – Opposes colour policy due to cost and discrimination against hackney carriage trade.</li> </ul>	Not Relevant to this policy – subject of separate consultation	No change to policy  Members decision on colour policy required
		App 3, 2 (v) – Questions top sign requirement. Any rule for size of top sign?	Optional requirement – assists with public safety- no size requirement	No change to policy
44	Andrew Prest	Thinks all new hackney carriage licences should be wheelchair accessible.	Sufficient market forces eg DCC contracts to ensure accessible vehicles provided. Also costs to trade unjustifiable.	No change to policy
		Objects to uncapping of hackney carriages in Easington unless accessible.	Subject of separate consultation	No change to policy
		Objects to driver licences being revoked for a year, after two minor traffic offences within a year – suggests having licence revoked for six months for two minor offences within a six month period.	Not what policy says	No change to policy

45	Chester-le- Street Taxi	Overall, policy is useful and provides clarity and vision for the future.		
	Working Group	App 1, 1.1 (ii) – Agrees with Driving Proficiency Test as will raise standard, but questions cost. Suggests that new drivers be allowed a year to pass test.	Defeats object of ensuring that new drivers are fully prepared to drive licensed H/C or P/H vehicle.	No change to policy
		(iii) - Agrees with knowledge/locality test (to cover whole County if drivers can work anywhere)	Point noted	
		Agrees with joint driver licence and no zones.	Point noted	
		1.3, (xi) – questions clarity of appropriate dress code. Make more explicit or remove.	Not considered necessary to detail in policy. Include specific guidance in Taxi Handbook.	
		2.1, (iv) – Suggests transitional period to be extended to 2014 to allow for 5 year finance agreements to be paid off.		Members decision required on length of Transitional timescale.
		App1, 1.3 – Suggests an explanation that conditions cannot be applied to Hackney Carriage drivers.	Conditions cannot be applied to Hackney Carriage Drivers	Add appropriate wording to Policy
		App 3, (xxvii) – Suggests revision of condition, as different vehicle designs. Some vehicles automatically lock doors. Also child locks not to be used without permission of occupants	Public Safety issue. No change required now, however consider the issue during coming year.	No change to policy
		Questions MOT requirements and suggests liaison with DVLA.	Certificate of Compliance to be introduced matter to be forwarded to vehicle examiners	No change to policy
		App 3, 4, (i) – Disagrees with having to keep seating just for wheelchair accessibility. Unnecessary restriction.	Confined to Wheelchair vehicles	No change to policy

46	National Private Hire	2.1, (iii) – Disagrees with colour policy. Will be judicially reviewed.		Members decision on colour policy required
	and Taxi Association	5.1 – Requests conditions are reasonably necessary	Public safety – conditions only applied if necesary	No change to policy
		9.5 – Will stations be approved by the Secretary of State so that the vehicles will be exempted from having an additional test to comply with national MOT regulations?	Existing Council vehicle testing arrangements to continue VOSA inspected	No change to policy
		App 1, 1.1 (i) – what about EU driving licences? Anomaly with (v) later.	States "or equivalent" in policy	No change to policy
		(iv) – what about diabetic drivers (DVLA special C1 licences)?	Included in Level 2 medicals	No change to policy
		App 1, 1.3, (iii) – Questions regularity of medicals if C1 diabetic permission granted	Included in Level 2 medicals	No change to policy
		(xviii) – does this mean construction and use, Highway Code or something else?	VOSA Guide to Roadworthiness	No change to policy – Include guidance in Taxi Handbook.
		App 2, 1.1 – add "or the applicant has been banned by the ISA".	Relates to "vetting and barring scheme"	Insert words into policy
		App 2, 1.2 – justification for these? And other clarification requested.	Any licence will be considered on its own merits. Alcohol is included in policy.	No change to policy
		App 3, 1, (ii) – not all saloons have inertia reel belts in the middle of the rear seat. This condition could put many vehicles off the road. (vii) – how assist passengers from rear middle seat?	Accept this to be the case	Change policy to read that seat belts to be provided in accordance with manufacturers recommendations and legal requirements.
		(viii) – qualified?		Insert "qualified"
		(xi) – Suggests use of child lock on offside opening door	Accept view on this requirement	Remove from policy

		(xvii) - knows of no type approved vehicles that would allow this	Discuss with Vehicle examiners.	No change to policy
		(xviii) – Questions signage if zones are kept?	Subject of separate consultation	No change to policy
47	G H Gardner	App 1 – Thinks licences, badges and plates should last three years to save on cost and admin.	Currently licences issued every year. Suggest assess situation at next policy review.	No change to Policy
48	Geoff Hall	Disagrees with colour– suggests Silver as easier to obtain.		Members decision on colour policy required
49	SafeLine Taxis	2.1 (ii) – Thinks DSA test should be for new and existing drivers.		
		2.1 (iii) – Suggests new drivers have 6 – 12 months to pass DSA test.	Defeats object of ensuring that new drivers are fully prepared to drive licensed H/C or P/H	
		2.1 (iv) – opposes colour policy. Detrimental to public safety. Commercial ramifications considerable. More appropriate to impose on private hire vehicles.	vehicle.	Members decision on colour policy required
		Notes there is nothing in policy regarding lost property – thinks this is important.	Suggest that guidance on lost property be included in Taxi Handbook.	No change to Policy
50	F Ramshaw	13.0 – 13.1 – Suggests fully charged fare scale (no discounting).	Fees and Charges not relevant to the policy	No change to Policy
		App 1, 1.1 – Opposes medical conditions as ageist	In accordance with DVLA guidelines	No change to Policy
		App 3, 2 (iii) – Questions size of fare scale, difficult to read.	Design to be determined	No change to Policy
		(iv) – Agrees with colour policy		Members decision on colour policy required
		(vi) – Opposes 'for hire' sign	Assists with public safety	No change to Policy
		Thinks plates should be capped.	Subject of separate consultation	
51	Peter Holmes	Suggests better standard of wheelchair accessible vehicles.	Discretion of Licence holders to provide higher standard than outlined in policy	No change to Policy

52	Central Taxis	New hackney carriage plates should be wheelchair accessible	Sufficient market forces eg DCC contracts to ensure accessible vehicles provided. Also costs to trade unjustifiable.	No change to Policy
		All drivers of wheelchair accessible vehicles should be trained.	Identification of specific training needs will be considered post April 1st	No change to Policy
		Opposes transitional period for colour policy. Existing cars should be allowed to stay licensed until they end their life then replace with white vehicle	,	Members decision on colour policy required
53	Kenna's Kabs	Newly issued hackney carriage plates should be wheelchair accessible. (This same comment was repeated by 27 members of the trade and 89 members of the public, who in the main identified themselves by name only. A large proportion of them identified themselves with Kenna cabs).	Sufficient market forces eg DCC contracts to ensure accessible vehicles provided. Also costs to trade unjustifiable.	No change to Policy
54	Newcastle International	One licence for all Durham	Zoning separate consultation	No change to Policy
	Airport Taxis	Separate fare structures	Fees and Charges not part of policy	No change to Policy
	L. Miller	Agrees with colour policy. Half fleet (64 cars – silver)	policy	Members decision on colour policy required
55	Anonymous	Objects to DSA test on cost		Members decision on driving proficiency test (DSA) required
		Don't agree with colour		Members decision on colour policy required
		Don't want deregulation	Will be subject of separate consultation	

56	Anonymous	Requests controlled marshalled ranks, all vehicles on meters, more enforcement.	Not part of this policy. Enforcement issues will be considered after 1 <sup>st</sup> April.	No change to Policy
57	W.Padgett Stanley	Requests clear rules regarding tariffs	Fees and Charges not part of this policy. Enforcement issues will be considered after 1 <sup>st</sup> April.	No change to Policy
58	S.Gaines	Concerns over unlicensed vehicles in Durham	Not part of this policy. Enforcement issues will be considered after 1 <sup>st</sup> April.	No change to Policy
59	REDZ Private Hire.	Asks if existing drivers need to pass DSA, Knowledge and Locality tests What is the most wheelchairs that can be stored or located in position Do hackney carriage and private hire vehicles charge the same	No Dependent on type of vehicle No	No change to Policy
60	M. Cowley	Critical of procedure for setting tariffs  Questions need for DSA test has been driving 20 years	Drivers can request increase in tariffs and can appeal against any proposed increase in fares Public Safety – will not apply to this driver.	No change to Policy  Members decision on driving proficiency test
		Requests that dress code be explained in more depth	Will be included in Taxi Handbook.	(DSA) required  No change to Policy
		Requests that drivers badge kept in car be provided with a device to keep it secure and prevent theft	Point noted	No change to Policy

		Requests controlled marshalled ranks, all vehicles on meters, more enforcement.	Not part of this policy.	No change to Policy
		Include appeals to Magistrates in policy	Enforcement issues will be considered after 1 <sup>st</sup> April.	No change to Policy
		Questions need for first aid facilities.	Not necessary. Applicants notified of appeal process as part of application process.	No change to Policy
		Considers the proposed colour policy to be the "stupidest requirement ever"  Cannot see anything in draft document which make taxi operations better than it is already in Durham County.	Condition of licence Vehicles are subject to Health and Safety legislation.	Members decision on colour policy required
61	Name not legible	Welcomes proposal for one colour of HackneyCarriage Vehicles		Members decision on colour policy required
62	Elliotts of Trimdon	Transitional Arrangements – Requests information on DSA locality and knowledge tests	Existing licences will run until date of expiry. In Sedgefield BC if expiry of current licence is post August 1 <sup>st</sup> 2009 will need to take DSA test unless reapply for and are granted licence beforehand	No change to Policy
		Requests clear requirements concerning sliding doors and illuminated sign.		Suggest requirement be deleted from draft policy
		Central locking	Public Safety issue. No change required now, however consider the issue during coming year.	No change to Policy

63	Horden Parish Council	Concern expressed regarding colour policy		Members decision on colour policy required
64	Soda Taxis Stanley	Do agree with Zones Do not agree with DSA test – waste of money	Subject of separate consultation	No change to Policy Members decision on driving proficiency test (DSA) required
65	Derwentside Taxis	Do agree with Zones Do not agree with DSA test – waste of money	Subject of separate consultation	No change to Policy Members decision on driving proficiency test (DSA) required
66	B Hutchinson	Disagrees with colour policy		Members decision on colour policy required
67	D Kitto Derwentside	Disagrees with colour policy		Members decision on colour policy required
68	B Dunbar	App 1 Para 1.3 Why no conditions for Hackney Carriage drivers? App 1 Para 1.3(i)(c) Agrees all convictions should be declared, strongly disagrees to declaring investigations unless charges are filed.	Legal Requirement Public Safety	No change to Policy No change to Policy
69	Anonymous	App 1 (iv) Will medical standards of fitness include eye test Agrees with colour policy  Number of taxis should be controlled	Yes Subject of separate consultation	No change to Policy  Members decision on colour policy required No change to Policy
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70	N Forbes	General comments on zones Suggests National Vocational Qualification at a minimum of level 2.	Subject of separate consultation Not part of this policy	No change to Policy No change to Policy
71	Anonymous	Agree with colour policy – prefers colour to be silver		Members decision.

72	DT Watson	General comment on zones  Suggests silver rather than white as the preferred colour Suggests colour definition on the top sign and licence plate	Zones subject of separate consultation.	No change to Policy  Members decision on colour policy required
73	Andrew Prest	Objects to uncapping of Hackney Carriage vehicles except wheelchair accessible vehicles Objects to relevance of convictions relating to minor traffic offences	Not part of this policy – subject of separate consultation Public Safety	No change to Policy  No change to Policy

## Schedule of Responses to the Draft Licensing Act Statement of Licensing Policy

Ref	Respondent	Comments	Appraisal	Response/Recommenda tion
01	Anonymous	4.4 Lack of public conveniences in Wear Valley Query re CCTV in Wear Valley, is it manned and/or working		None None
02	British Beer and Pub Association (BBPA)	Para.5.2 Requirement to be part of Pubwatch should not be prescriptive	Membership of Pubwatch is not prescriptive wording does not relect this – voluntary- best practice	No change in policy
03	ВВРА	Para 5.4 Define the term Vertical drinking establishment	Vertical Drinking Establishment: Premises used primarily or exclusively for the sale and consumption of alcohol where the majority of customers are forced to stand while drinking because of the lack of or absence of seating.	Add definition to Policy
04	BBPA	Para 5.9 BBPA Point of Sales Promotions withdrawn following advice from Business Enterprise and Regulatory Reform (BERR).	·	Remove reference to Point of Sales Promotions.
05	ВВРА	Concerned about comments received other than their own. The BBPA general comments are: BBPA do not support: blanket conditions, requirement for DPS on premises at all times, requirement for written authorisations to be held, requirement for more than one Personal Licence holder and duplicated conditions		No change in policy
06	Local Safeguarding Children Board (LSCB)	Para 8.12 Addition of following text requested: "A protocol exists between Durham Local Safeguarding Children Board and Durham Constabulary. All safeguarding concerns identified as a result of premises, personal applications and all variations to licenses are covered by this protocol."		Add text to Policy

Ref	Respondent	Comments	Appraisal	Response/Recommenda tion
	LSCB	Contact details - Addition of personal details of contact at safeguarding	Not applicable as details may change	No Change to Policy
07	Fleece Inn, Castleside	Para.9. Should not be a short drinking up time as in old legislation	Depends on conditions of licence especially those transferred across on	None
		Para 11.3 Quality should read qualify	"grandfather rights".	Amend wording to qualify
08	Wear Valley Town Council	Query why members not involved in L Act decisions but are in Gambling Act	Legal Requirement	No change to policy
09	Spennymoor Town Council	County Durham Association of Local Councils to request involvement of Town Councils with the Licensing Committee	Await correspondence	No change to policy
10	Horden Parish Council	Pleased that DCC are to notify Parish Council's of applications in their boundaries.	Notification proposed via DCC website	No change to policy
11	Chance Chinese Takeaway, Leadgate	Copy of final Policy in Chinese		Translated Policy to be made available
12	Plough Inn, High Flatts, Chester-le Street	No adverse comments		
13	Emily Jones, Ferryhill	No adverse comments		

14	Crook Cricket Club	No adverse comments		
15	Mary Sparrow Easington Chamber of Trade	Para 8.4 Querying "limited circumstances allowed by the law" relating to service of alcohol to under 18's. Wishes clarification of "limited circumstances" in policy.  13.2 Querying a LA's application being administered by itself.	Guidance note available regarding "children" and licensed premises.	Add an example to Para 8.4  No change to policy
16	Durham Constabulary	Para 12.5 Will DCC add to the policy monitoring and recording temporary events to ensure compliance with Act.  Pleased that Anonymous representations will be addressed  Asks that written authority be provided by person acting on behalf of	Statutory Requirement for LA's to hear all applications relating to area of Council - decisions subject to appeal  This is only in exceptional circumstances This attended to during	Add words "The licensing authority will record and monitor the number of TEN's issued. No change to policy No change to policy
		interested parties	consideration of representations.	res sharige to policy
17	City of Durham Trust	Para 5.10 to 5.15 Support approach to Cumulative Impact.		No change to policy
		Wish consideration to be given to whether Durham City Centre merits a Cumulative Impact Policy.	Not relevant to this Policy.	No change to policy
		Para.9.6 Revise wording to "beyond 11pm in residential and mixed areas and midnight in commercial areas" so Operating Schedules address disturbance in residential areas an earlier hour than midnight proposed in draft Policy		Members consideration and decision required
	City of Durham Trust	Para 13 Publicising applications – suggest Applications should be on the website including representations - Search facility for applications	Proposed listing of applications on DCC website	No change to policy

		in a locality- Hard copies to be available in libraries and public buildings near premises Personal Licence applications to be produced on demand	As per normal practice	No change to policy
	City of Durham Trust	Para.13.7 Policy should identify beneficial social benefits of village and neighbourhood pubs and consider impact of increased provision of pubs in towns on village pubs.  Suggest local pubs and clubs improve social cohesion and this relates to the Licensing Objectives	Policy reflects the Council's intention – encourage provision of entertainment – facilitate well managed premises- in its main principles	No change to policy
	City of Durham Trust	Para 15 City of Durham Trust should be an interested party as charities are. Request confirmation that they will be considered so.	Although Charities not specifically defined as Interested Party, Govt. Guidance refers to "functions of charities" which can be considered for inclusion in I.P. definition	No change to policy
		Living in the vicinity should encompass "going about our normal daily business" and not just physical location".	Cannot change Statutory requirement	No change to policy
8	Anonymous	Para 5.2 Cumulative Impact Policy requires expanding upon, how to find out if one is in place, how to request one.	None exist currently in Durham County- would be published in Licensing Policy – specific information contained in Govt Guidance	No change to policy
9	County Durham and Darlington Fire and Rescue Serv.	All premises need to comply with Regulatory Reform (Fire Safety) Order 2005 however this legislation does not impact on Licensing legislation.	Not relevant to this policy	No change to policy
20	Dennis Lavin	Page 21 Page part blank.	Due to fault in printing - document-no text missig	No change to policy
21	Punch Taverns	No Comments		No change to policy

## Schedule of Responses to the Draft Gambling Act 2005 Statement of Principles

Ref	Respondent	Comments	Appraisal	Response/Recommenda tion
01	DCC Local Safeguarding Children Board	Contact details - Addition of personal details of contact at safeguarding	Not applicable as details may change	No Change to Statement of Principles
02	Buckingham Bingo Peterlee	No issues with the proposals		No Change to Statement of Principles
03	County Durham and Darlington Fire and Rescue Service	All gambling premises need to comply with Regulatory Reform (Fire Safety) Order 2005 however this legislation does not impact on Licensing legislation.	Not relevant to this policy	No Change to Statement of Principles
04	Ferryhill Town Council	Suggest that Policy be implemented in same way as in Sedgefield BC		No Change to Statement of Principles
05	Cassop cum Quarington Parish Council	Wish to be consulted by e-mail on individual applications	Proposed instead that Applications will be posted on DCC website.	No Change to Statement of Principles
06	Sgt.Tim Robson, Durham Police	Satisfied with its content		No Change to Statement of Principles

## Schedule of Responses to the Draft Gambling Act 2005 Statement of Principles

Ref	Respondent	Comments	Appraisal	Response/Recommenda tion
07	Swimathon – Rotary Club	Outlines swimathon operation and doubts if there is any need to change existing system for system for small lotteries	Not relevant to the Statement of Principles	No Change to Statement of Principles
08	Dennis Lavin New Kyo Stanley	Page 2 Para 3 Why segregate "The ethnic minority" They are integral part of society – not something to be pointed at – delete sentence	Not the intention to segregate anyone from the Statement of Principles	No Change to Statement of Principles
09	·	Page 6 Para 5 Ambiguous - This may assist in the refusal of a licence when adverse financial implications on the gambler may need to be a consideration.	Representations relating to demand and competition of gambling businesses cannot be considered	No Change to Statement of Principles
10		Page 7 Para 5 Why not have standard conditions – may assist people when trying to reason why a specific application has ben treated in a particular manner.	Too prescriptive-every application considered on its merits. See "Reason" on page 7.	No Change to Statement of Principles
11		General comment relating to protection of children and vulnerable persons		No Change to Statement of Principles